



# Product End of Life Notification for PM550 Handheld Terminal

**Date:** June 30, 2025

This notification officially announces the retirement of the PM550 Android handheld terminal. Point Mobile has decided to retire all SKUs of the PM550, as a part of its product life cycle management process. The product is discontinued as of September 30, 2025.

## Essential Timeline



Last Time Buy\*

September 30, 2025



Last Time Ship

December 31, 2025

## Service Timeline

End of repair and FRU support

December 31, 2030

## Recommended Alternative Product

In light of the retirement of the PM550, we are pleased to introduce the PM560, a next-generation industrial handheld terminal designed to deliver significant upgrades in both performance and connectivity.

While the PM560 shares the same form factor as the PM550—ensuring full compatibility with existing accessories—it is powered by a faster 2.0GHz octa-core processor and runs on Android 11, a notable leap from the PM550's 1.2GHz quad-core and Android 7.1. With 4GB RAM and 64GB Flash memory, the PM560 supports more demanding applications and smoother multitasking, all within a familiar ergonomic design.

The introduction of Wi-Fi 6 and 2x2 MU-MIMO enables wireless speeds of up to 1,200 Mbps—eight times faster than the PM550—offering exceptional performance in high-density environments. In addition, the PM560 features a BLE Beacon that can transmit location signals for up to six months even when powered off, significantly improving asset visibility and traceability.

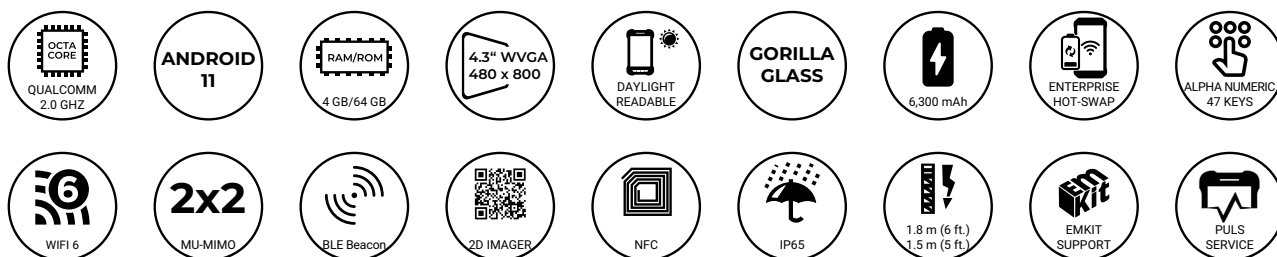
For a smooth transition, please refer to the table on page 2, which lists all available SKUs of the PM560 and provides a description of each to ensure a seamless upgrade.

Please don't hesitate to reach out via our website (<https://www.pointmobile.com/en/contact/inquiry.php>), if you require any further assistance or information. We are committed to providing you with exceptional solutions tailored to your needs.

## Available SKU list

Model	No.	P/N	Description*
PM560	1	P560X3YA3DJE05	<ul style="list-style-type: none"> <li>• Alpha-Numeric</li> <li>• N6703SR</li> <li>• STD Battery</li> </ul>
	2	P560X3WA3DJE05	<ul style="list-style-type: none"> <li>• Alpha-Numeric</li> <li>• SE4750SR-IM</li> <li>• STD Battery</li> </ul>
	3	P560X38A3DJE05	<ul style="list-style-type: none"> <li>• Alpha-Numeric</li> <li>• N6803FR</li> <li>• STD Battery</li> </ul>
	4	P560X3WA7DJE25	<ul style="list-style-type: none"> <li>• Alpha-Numeric</li> <li>• SE4705SR-IM</li> <li>• STD Battery x 2</li> </ul>

## PM560 Common Specifications



\* The following specifications are common to all SKUs of the PM560 handheld terminal:  
Wi-Fi 6, Bluetooth, NFC, 4 GB / 64 GB memory, GMS and BLE beacon.

# PM560

## SUPERCHARGE YOUR WAREHOUSE WITH THE ULTIMATE DATA-CAPTURE MACHINE

### Next-generation technology inside the classic

While the PM560 is built into the same external form factor as its predecessor, the PM550, the technological enhancements are a leap into the future. The new handheld terminal is equipped with a faster, more efficient 2.0 GHz octa-core processor, coupled with 4 GB/64 GB storage, and it now operates on Android 11, a substantial upgrade from the PM550's Android 7. New advanced network features like Wi-Fi 6 and 2x2 MU-MIMO improve the user experience significantly with faster and more secure connections. While many have been changed, the identical form factor ensures backward compatibility, making the PM560 compatible with PM550 accessories including the Single Slot Cradle, 4-Slot Cradle, and 6-Slot Battery Charger. This compatibility ensures a seamless and low-cost transition to the PM560 with all the benefits of using the latest device.

### Advanced features tailored for seamless warehouse operations

The BLE Beacon transmits location signals for as long as six months, even when the device is powered down or without the main battery, making asset management easier than ever. With the addition of the Enterprise Hot-Swap, the device's screen remains active during battery changes and initiates a countdown. This informs workers how much time is left before a device shutdown and ensures an uninterrupted workflow before, during, and after a battery swap. For accurate data input, the PM560 comes with two keypad options: Alphanumeric and numeric. These keys deliver tactile feedback, a feature that proves particularly valuable when wearing gloves. The PM560 has its removable 6,300 mAh battery inside the gun handle, retaining the renowned ergonomic weight distribution of PM550. The scan engine comes in three options to choose from according to your specific business needs, while all three read 1D/2D barcode symbologies.



### Built to withstand extreme work environments

Engineered for heavy-duty environments, PM560 is a rugged handheld terminal that excels in industrial settings. This durable device has been tested against 1.8 m (6 ft.) drops onto concrete at room temperature and 1.5 m (5 ft.) across the operating temperature range. The IP65 rating affirms its dust and water resistance, ensuring a reliable operation even under severe conditions. The Gorilla Glass covering the screen gives an extra degree of protection against rough handling. Whether faced with repeated drops, dramatic temperature changes, or other extreme circumstances, the PM560 is built to endure.

### Industries

Transport & Logistics  
Warehouse Management  
Manufacturing

### Accessories

#### Standard

AC/DC Power Adaptor  
Country Plug  
USB-C Cable  
LCD Protection Film  
Battery: 6,300 mAh  
Hand Strap

#### Optional

Single Slot Cradle (opt. Ethernet)  
4-Slot Cradle  
6-Slot Battery Charger

\*PM560 is backward compatible with PM550 charging cradles.

#### Corporate Headquarters

Point Mobile Co., Ltd.  
<https://www.pointmobile.com/en/contact/inquiry.php>  
+82 2 3397 7870

#### North America

Point Mobile Americas LLC  
[info.bs@pointmobile.com](mailto:info.bs@pointmobile.com)  
+1 425 780 4452

#### Europe

Point Mobile Europe GmbH  
[info.pmeg@pointmobile.com](mailto:info.pmeg@pointmobile.com)  
+49 211 1588 5913

#### China

Point Mobile China  
[info@pointmobile.com.cn](mailto:info@pointmobile.com.cn)  
+86 755 8869 1169